**Village Facilities (Questions 46-53)**

Q46) How often do you use the following shops and services?

Answered by 989 People

**Baker - 860 - 86.96%**

Daily - 49 - 5.7%

Weekly - 255 - 29.65%

Monthly - 168 - 19.53%

Less frequently - 177 - 20.58%

Rarely - 211 - 24.53%

**Building Society - 646 - 65.32%**

Daily - 6 - 0.93%

Weekly - 57 - 8.82%

Monthly - 82 - 12.69%

Less frequently - 135 - 20.9%

Rarely - 366 - 56.66%

**Car Wash - 643 - 65.02%**

Daily - 5 - 0.78%

Weekly - 31 - 4.82%

Monthly - 144 - 22.4%

Less frequently - 158 - 24.57%

Rarely - 305 - 47.43%

**ATM Cash Dispenser - 846 - 85.54%**

Daily - 38 - 4.49%

Weekly - 359 - 42.43%

Monthly - 228 - 26.95%

Less frequently - 89 - 10.52%

Rarely - 132 - 15.6%

**Co-op Supermarket - 965 - 97.57%**

Daily - 247 - 25.6%

Weekly - 554 - 57.41%

Monthly - 97 - 10.05%

Less frequently - 44 - 4.56%

Rarely - 23 - 2.38%

**Garden Centre - 925 - 93.53%**

Daily - 7 - 0.76%

Weekly - 99 - 10.7%

Monthly - 376 - 40.65%

Less frequently - 319 - 34.49%

Rarely - 124 - 13.41%

**Greengrocer - 859 - 86.86%**

Daily - 30 - 3.49%

Weekly - 206 - 23.98%

Monthly - 189 - 22%

Less frequently - 204 - 23.75%

Rarely - 230 - 26.78%

**Hairdresser - 614 - 62.08%**

Daily - 0 - 0%

Weekly - 8 - 1.3%

Monthly - 105 - 17.1%

Less frequently - 108 - 17.59%

Rarely - 393 - 64.01%

**Harvest Moon Cafe - 677 - 68.45%**

Daily - 3 - 0.44%

Weekly - 21 - 3.1%

Monthly - 66 - 9.75%

Less frequently - 144 - 21.27%

Rarely - 443 - 65.44%

**Library - 759 - 76.74%**

Daily - 12 - 1.58%

Weekly - 102 - 13.44%

Monthly - 156 - 20.55%

Less frequently - 182 - 23.98%

Rarely - 307 - 40.45%

**Newsagent - 893 - 90.29%**

Daily - 159 - 17.81%

Weekly - 325 - 36.39%

Monthly - 172 - 19.26%

Less frequently - 140 - 15.68%

Rarely - 97 - 10.86%

**Petrol Filling Stations - 741 - 74.92%**

Daily - 12 - 1.62%

Weekly - 111 - 14.98%

Monthly - 115 - 15.52%

Less frequently - 150 - 20.24%

Rarely - 353 - 47.64%

**Post Office - 950 - 96.06%**

Daily - 49 - 5.16%

Weekly - 344 - 36.21%

Monthly - 348 - 36.63%

Less frequently - 154 - 16.21%

Rarely - 55 - 5.79%

**Take Away(s) - 769 - 77.76%**

Daily - 2 - 0.26%

Weekly - 48 - 6.24%

Monthly - 179 - 23.28%

Less frequently - 191 - 24.84%

Rarely - 349 - 45.38%

**White Horse PH - 633 - 64%**

Daily - 11 - 1.74%

Weekly - 41 - 6.48%

Monthly - 38 - 6%

Less frequently - 61 - 9.64%

Rarely - 482 - 76.15%

Q47) What are your views on the range of shopping facilities in Capel St Mary?

Answered by 1004 People

Good - 466 - 46.41%

Reasonable - 493 - 49.1%

Poor - 41 - 4.08%

No Opinion - 4 - 0.4%

Q48) If you usually shop in Capel St Mary is it because?

Answered by 979 People

You like to support local shops - 646 - 65.99%

You like the social contact - 213 - 21.76%

It saves time - 469 - 47.91%

It saves transport costs - 417 - 42.59%

You don’t have the transport - 56 - 5.72%

You need last minute items - 623 - 63.64%

You need ‘top up’ items - 601 - 61.39%

Other - 29 - 2.96%

**Comments**Late night shopping helps  
Bargains  
I love fresh bakery produce; bakery is Excellent  
Usually is not a fair question   
real bread  
Very expensive  
I like the convenience; no time wasting  
Locally grown produce  
Very convenient; like the fresh bread rolls  
Great to have local shops and services - money savers  
Someone does it for me  
Being retired and owning a car I do not usually shop in Capel  
My usual shopping is for the Saturday paper  
Disaster if we lost the shops  
Must keep shops  
I shop in Capel because of all the things above  
Cant get into pub not wheelchair friendly  
Special offers  
Special offers  
Butcher  
Convenience  
I have health problems so prefer not to travel distances  
Would se bakers if open longer hours  
Friendly service, competitive prices  
very convenient, good service, good prices

### Q49) What other shopping facilities would you like to have in the village?

Answered by 449 People  
  
Butchers  
Butchers  
No room   
Butcher  
Perhaps a decent butcher.  
Individual unique shops for clothing, shoes, accessories, hardware, homeward, gifts, etc.  
Butcher  
None  
Quality butchers  
butcher, chemist (without the pharmacy)   
BUTCHER, ANOTHER FAST FOOD OUTLET, CHEMIST(not pharmacy),   
Hardware/DIY/ironmongers  
None  
None  
Butcher and fishmonger  
Fish and chip shop  
Nothing we have a good selection  
Fish and chips  
nothing  
hardware shop  
Good quality butcher   
Beauty salon eg, nails etc  
Butcher  
None  
hardware section  
Hardware; butcher (we usd to have one!)  
I do not yet have an opinion about this being new to the Village.  
Would welcome a Butcher, Delicatessen, Fishmonger, and FairTrade or TearFund Cafe  
NONE  
Butcher  
butcher  
I am happy with what we have  
Butcher  
BUTCHERS BACK AGAIN  
DIY. 2nd Hand shop (clothes and furniture)  
indian takeaway  
Butchers and a restaurant for evenings  
Butchers  
Butchers  
An Estate agent  
Butchers. Charity shop for community association trust funds  
Butchers  
Butcher  
Butcher's, Fish & chip shop  
Butcher  
A nice restaurant  
Delicatessen   
Indian  
Butcher  
No other  
butchers   
Curry house  
Fish and chip shop and a butchers  
butchers  
Perhaps more DIY in local stores - tried many years ago but didn't catch on  
Butcher  
Butchers  
Indian Takeaway  
Fish and chip shop  
Can't think of any, reasonably well supplied with shopping facilities.  
chemist  
more pubs  
Hardware; clothes  
A DIY  
Butcher  
Butcher  
Tan shop; small restaurant; fish & chip shop  
A fish and chip shop  
None, because any more would not be sustainable  
butcher  
N/A  
N/A  
N/A  
Ironmongery type goods  
Fish and chip shop Butcher  
Fish and chip shop Butcher  
Chemist  
Woolshop  
Masseur  
Butcher  
Fish & Chip Shop  
A Chinese takeaway up to the standard of Lucky Star  
Competition to the co-op as the co-op is so expensive  
Competition to the co-op as the co-op is so expensive  
None  
A good fish and chip shop, fried and wet fish  
Butchers & Fish & Chip shop  
butcher  
don't think capel can support any more  
Butchers  
Butchers  
Butchers  
Hardware, butcher, fishmonger (even if a mobile that pays a weekly visit)  
Quality butchers, fish & chip shop or alternative takeaway  
butchers  
Butcher  
Delicatessen  
Indian Restaurant, Butcher  
More pubs  
A form of fast food shop i.e. burgers  
Butcher  
Butchers  
Tesco  
Butchers and fish and chip shop  
DIY Store  
chemist   
Butcher  
Permanant fish and chip shop  
Butcher  
Butchery  
Fresh fish/butchers  
Butchers  
bank  
Butcher  
Shopping facilities very good.The style of the precinct is dated and could look better but the area is mainained and presented well as it is.  
Hardware store.  
There are adequate shops in the village.  
no comment  
Shop selling items regulalry used for home maintenance.  
Small DIY shop, better supermarket with consistent stock programme and a chemist.   
Chemist & a better supermarket  
clothing, childrengifts, , 2nd hand 60/40 shop, hardware   
None  
BUTCHERS  
  
Butchers  
A better Chinese Restaurant  
A better Chinese Restaurant  
Butchers  
Butchers  
i would like a good quality butcher but I realise this wouldn't be sustainable as the large supermarkets are too competitive.Also good would be a shop of the same calibre as Partridges farm shop in Hadleigh.  
butchers  
bookmakers  
butchers  
A small iron monger/ DIY shop.  
Fish and Chip shop  
Butchers additional takeaway options  
Butcher  
Butcher  
Hardware  
Butcher & Fish Shop  
A good quality butcher, I use Suffolk Food Hall at present  
every day needs are met  
None  
Butcher   
None  
None  
Hardware/Haberdashery; Gift shop with local crafts  
Laundrette/dry cleaners  
Quality Butcher/farm shop  
charity shop  
None  
N/A  
None  
Collect+ parcel drop off point  
Butchers  
General Store  
Butcher, Hardware, Chemist/Beauty/Health  
Local butcher and artisan baker  
Butchers  
Butchers  
Butchers  
Toilets  
Butcher  
butcher  
Regular fish supplier  
i think we are well served  
Fish and chip shop  
butcher, chemist  
Chemist  
BUTCHERS  
butchers  
Butcher  
Fish and chip shop / butchers  
Butcher  
?  
butchers  
Butcher  
butchers/fish shop  
butchers, fish mongers  
no opinion  
none we have enough choice and are close enough to Ipswich & Colchester  
Fine as it is  
Butchers  
Butchers  
Butcher or delicatessen  
Butcher & Fish & Chip Shop/Fast Food  
Indian take-away; Haberdashery  
Butchers  
Butcher & Fresh Fish Shop  
None  
A fish and chip shop  
Local Butchers would be great but require local produce and local support.   
Butcher  
butcher, hardware store, good quality cafe/bistro, decent pub  
Butcher and deli  
Meat  
Improved Co-op with more stock  
Courier collection point in the coop  
Butcher/extended Co-op  
None  
for the size of the village shops are about right at present  
More banking facilities  
Better quality take-aways  
Butchers  
Podiatry  
Butcher  
Curry take-away; fish shop take-away  
Curry take-away; fish shop take-away  
Butcher/extended Co-op  
Gift shop  
A Bank  
Bank; Butchers  
Butcher  
Pretty happy with whats there  
Butchers  
Butchers  
NONE  
gym,   
Primark  
Fish & Chip Shop  
Primark  
Kebab shop  
butchers  
First class supermarket  
Chemist selling wide range of goods; butchers; supermarket that caters for its customers, as does Budgens in East Bergholt  
None.  
None  
Fish & Chip Shop  
Restaurant evenings  
Butcher clothes shop  
Middle cost boutique for all ages  
None, too many shop loses the Village concept  
None, too many shop loses the Village concept  
n/a  
No Opinion   
Needs a better pub  
Would benefit with a good restaurant  
A proper chemist; a butcher or fishmonger  
A decent pub/restaurant  
Butcher  
A more comprehensive C0-op  
Butchers  
Hardware/Repair shop  
A chip shop  
Regular coffee shop/restaurant; take away - fish & chips etc  
Butchers  
Chemist  
Chemist  
Chemist  
Hardware and Gents hairdresser  
Chemist  
Fish and chip shop  
Butchers  
Butchers  
Butchers  
None  
None  
REVAMP! Shopping centre curetly looks on par with Chantry (but then again Capel isn't exactly Dedham...); A PROPER PUB IS REQUIRED WITH BETTER CAR PARKING AND NO SPORTS! GET A BIT OF CLASS IN THE VILAGE!  
Butchers  
A proper pub  
Indian take-away  
I think we have what we need in the village.  
I think we have what we need in the village.  
Butchery  
Butchers  
High quality Butcher  
Bank  
BUTCHERS  
Butchers  
COFFEE SHOP, BUTCHERS  
High class Butcher  
Butcher  
Butcher  
None  
Butcher  
Butchers  
Betting Shop  
Evening Restaurant  
Butchers  
A Pound shop  
butcher/fishmonger  
Butcher  
Butcher  
Butchers  
Hardware/DIY Store  
Butchers  
Wool shop; hardware/DIY Store  
Improved quality - particularly the Co-Op - Very Poor when compared to say Budgens in East Bergholt  
a better stocked co-op...very Poor range  
Pharmacy & gift shop  
pharmacy  
Butcher  
Hardware Store  
Hardware Store  
Butcher  
Butchers  
Butchers  
Butchers  
Indian take-away  
Butcher & Fish Shop  
Butcher  
it would be nice to have a butchers again  
it would be nice to have a butchers again  
Butchers  
Butcher  
Delicatessen; better supermarket  
Butcher  
DIY Store  
Coffe shop and Nandos  
Butchers  
coffee shop/cafe  
Hardware store  
Indian restaurant / take-away  
Indian take-away; café & centrally located gift shop; delicatessen  
Butcher's  
Butcher's, Deli  
None  
DIY  
None  
butcher,idiantake away  
charity shop for trust  
butcher,, indian takeaway  
butchers  
butchers  
generalhardware shop  
betting shop  
adequate as it is  
adequate now  
DIY  
butchers  
butcher  
Butcher, Ironmonger  
Butchers, DIY Shop  
OK thanks  
Bookies  
Fish & Chip Shop  
Indian Takeaway  
Butchers  
Pizza Takeaway  
Butchers  
Butchers  
Different take-away facility  
Butcher  
Boot sales or antique fairs  
DIY  
Happy with facilities  
DIY Hardware  
Restaurent(s)  
Indian take-away  
None it's a village  
DIY  
Hardware   
No opinion  
Variety  
Adequate  
Fishmonger  
Haberdashery fabrics / knitting etc.  
None  
More boutique shops  
Butchers  
Chemist shop  
Butchers  
A chip shop  
We're pretty well-off for most things - and getting to town for larger or specialised items is fairly easy and not too faritems   
Butcher  
Better takeaway!  
Better takeaway!  
A Cafe  
A Cafe  
Butcher  
Butcher  
Butcher  
None  
Butchers and Deli  
Butchers, Deli, Ironmongary & DIY  
None  
Butcher, Fishmonger  
Clothes Shop  
I am happy with what we have.  
None  
Butcher  
chemist  
Butcher, Fish purveyor  
Hardware shop  
Hardwear  
Deli counter for ham, cheese, bacon etc  
Butcher  
bookshop, hardware shop  
none  
Good butcher  
Butchers  
Hardware shop  
independent butcher  
The local shops have basic needs for elderly  
Haberdashery  
DIY  
small hardware store  
MacDonalds  
Tesco Metro  
More pub choices  
More pubs, kebeb shops, fish & chips, butcher  
None  
Fish and Chip Shop  
Wet fish shop  
Fish and Chip Shop  
Speciality food, local produce, delicatessen  
Butchers  
More local products in existing shops  
Fish & Chip shop. Pizza takeaway  
Think we have enough shops  
A charity shop to dispose of unwanted clothes and people could buy cheap clothes  
Hardware  
Mini Tesco's  
Small mobile shop for groceries and small domestic items  
None  
None  
None  
a good fish and chip shop  
commercial cafe in village centre  
Fish and Chip shop  
Bus Service Via Tesco  
Hardware shop  
Take away Pizza / Kebab  
Do we need more?  
D.I.Y.  
Farm Shop  
Chemist, Indian Takeaway, Butchers  
Hardware  
Butchers  
Butcher  
Butcher  
Charity Shop  
A better takeaway  
Chemist  
given the proximity to Ipswich there is no need for other facilities  
Butchers.   
We as a village are well provided for. All essential needs are met.  
We as a village are well provided for. All essential needs are met.  
We as a village are well provided for. All essential needs are met.  
No  
Butcher  
Butcher  
Butcher, Fishmonger  
BUTCHER  
Butchers  
Tea shop/cafe  
Delicatessen  
Local Butcher  
Local Butcher  
diy hardware store

Q50) Have you used any of the following services which cover Capel St Mary in the last year?

Answered by 959 People

**Doctor - 934 - 97.39%**

Often - 335 - 35.87%

Occasionally - 433 - 46.36%

Rarely - 166 - 17.77%

**Nurse at surgery - 851 - 88.74%**

Often - 159 - 18.68%

Occasionally - 459 - 53.94%

Rarely - 233 - 27.38%

**Pharmacy at Surgery - 880 - 91.76%**

Often - 484 - 55%

Occasionally - 269 - 30.57%

Rarely - 127 - 14.43%

**District Nurse - 318 - 33.16%**

Often - 20 - 6.29%

Occasionally - 29 - 9.12%

Rarely - 269 - 84.59%

**Dentist - 540 - 56.31%**

Often - 129 - 23.89%

Occasionally - 267 - 49.44%

Rarely - 144 - 26.67%

**Midwife - 168 - 17.52%**

Often - 8 - 4.76%

Occasionally - 10 - 5.95%

Rarely - 150 - 89.29%

**Health Visitor - 171 - 17.83%**

Often - 6 - 3.51%

Occasionally - 17 - 9.94%

Rarely - 148 - 86.55%

**Home Carers - 163 - 17%**

Often - 11 - 6.75%

Occasionally - 3 - 1.84%

Rarely - 149 - 91.41%

**Ambulance for transport - 180 - 18.77%**

Often - 6 - 3.33%

Occasionally - 14 - 7.78%

Rarely - 160 - 88.89%

**Chiropodist - 185 - 19.29%**

Often - 12 - 6.49%

Occasionally - 19 - 10.27%

Rarely - 154 - 83.24%

**Physiotherapist - 214 - 22.31%**

Often - 4 - 1.87%

Occasionally - 45 - 21.03%

Rarely - 165 - 77.1%

**Loan of medical equipment - 168 - 17.52%**

Often - 8 - 4.76%

Occasionally - 10 - 5.95%

Rarely - 150 - 89.29%

**Meals on wheels - 152 - 15.85%**

Often - 1 - 0.66%

Occasionally - 2 - 1.32%

Rarely - 149 - 98.03%

Q51) How easy do you find it to get an appointment when you need one at the following services?

Answered by 961 People

**Doctor - 951 - 98.96%**

Very difficult - 428 - 45.01%

Sometimes difficult - 331 - 34.81%

It varies - 120 - 12.62%

Usually easy - 55 - 5.78%

Very easy - 17 - 1.79%

**Nurse at surgery - 782 - 81.37%**

Very difficult - 133 - 17.01%

Sometimes difficult - 260 - 33.25%

It varies - 191 - 24.42%

Usually easy - 177 - 22.63%

Very easy - 21 - 2.69%

**District Nurse - 74 - 7.7%**

Very difficult - 11 - 14.86%

Sometimes difficult - 11 - 14.86%

It varies - 25 - 33.78%

Usually easy - 19 - 25.68%

Very easy - 8 - 10.81%

**Dentist - 411 - 42.77%**

Very difficult - 11 - 2.68%

Sometimes difficult - 21 - 5.11%

It varies - 46 - 11.19%

Usually easy - 193 - 46.96%

Very easy - 140 - 34.06%

**Midwife - 23 - 2.39%**

Very difficult - 7 - 30.43%

Sometimes difficult - 0 - 0%

It varies - 6 - 26.09%

Usually easy - 8 - 34.78%

Very easy - 2 - 8.7%

**Health Visitor - 22 - 2.29%**

Very difficult - 3 - 13.64%

Sometimes difficult - 5 - 22.73%

It varies - 7 - 31.82%

Usually easy - 5 - 22.73%

Very easy - 2 - 9.09%

**Home Carers - 16 - 1.66%**

Very difficult - 4 - 25%

Sometimes difficult - 0 - 0%

It varies - 7 - 43.75%

Usually easy - 2 - 12.5%

Very easy - 3 - 18.75%

**Ambulance for transport - 33 - 3.43%**

Very difficult - 4 - 12.12%

Sometimes difficult - 4 - 12.12%

It varies - 11 - 33.33%

Usually easy - 8 - 24.24%

Very easy - 6 - 18.18%

**Chiropodist - 36 - 3.75%**

Very difficult - 5 - 13.89%

Sometimes difficult - 1 - 2.78%

It varies - 9 - 25%

Usually easy - 14 - 38.89%

Very easy - 7 - 19.44%

**Physiotherapist - 64 - 6.66%**

Very difficult - 6 - 9.38%

Sometimes difficult - 3 - 4.69%

It varies - 8 - 12.5%

Usually easy - 28 - 43.75%

Very easy - 19 - 29.69%

**Loan of medical equipment - 19 - 1.98%**

Very difficult - 4 - 21.05%

Sometimes difficult - 1 - 5.26%

It varies - 8 - 42.11%

Usually easy - 6 - 31.58%

Very easy - 0 - 0

Q52) In general, how satisfied are you with the following services?

Answered by 962 People

**Doctor - 951 - 98.96%**

Poor - 205 - 21.6%

Below Average - 184 - 19.39%

Average - 392 - 41.31%

Above Average - 134 - 14.12%

Excellent - 34 - 3.58%

**Nurse at surgery - 798 - 82.95%**

Poor - 54 - 6.77%

Below Average - 55 - 6.89%

Average - 375 - 46.99%

Above Average - 226 - 28.32%

Excellent - 88 - 11.03%

**Pharmacy at Surgery - 785 - 81.6%**

Poor - 14 - 1.78%

Below Average - 20 - 2.55%

Average - 257 - 32.74%

Above Average - 267 - 34.01%

Excellent - 227 - 28.92%

**District Nurse - 57 - 5.93%**

Poor - 4 - 7.02%

Below Average - 1 - 1.75%

Average - 22 - 38.6%

Above Average - 16 - 28.07%

Excellent - 14 - 24.56%

**Dentist - 393 - 40.85%**

Poor - 7 - 1.78%

Below Average - 4 - 1.02%

Average - 83 - 21.12%

Above Average - 163 - 41.48%

Excellent - 136 - 34.61%

**Midwife - 20 - 2.08%**

Poor - 1 - 5%

Below Average - 3 - 15%

Average - 9 - 45%

Above Average - 5 - 25%

Excellent - 2 - 10%

**Health Visitor - 21 - 2.18%**

Poor - 1 - 4.76%

Below Average - 2 - 9.52%

Average - 13 - 61.9%

Above Average - 3 - 14.29%

Excellent - 2 - 9.52%

**Home Carers - 13 - 1.35%**

Poor - 3 - 23.08%

Below Average - 0 - 0%

Average - 5 - 38.46%

Above Average - 2 - 15.38%

Excellent - 3 - 23.08%

**Ambulance for transport - 30 - 3.12%**

Poor - 2 - 6.67%

Below Average - 2 - 6.67%

Average - 17 - 56.67%

Above Average - 1 - 3.33%

Excellent - 8 - 26.67%

**Chiropodist - 28 - 2.91%**

Poor - 2 - 7.14%

Below Average - 0 - 0%

Average - 10 - 35.71%

Above Average - 6 - 21.43%

Excellent - 10 - 35.71%

**Physiotherapist - 58 - 6.03%**

Poor - 2 - 3.45%

Below Average - 4 - 6.9%

Average - 10 - 17.24%

Above Average - 23 - 39.66%

Excellent - 19 - 32.76%

**Loan of medical equipment - 16 - 1.66%**

Poor - 1 - 6.25%

Below Average - 0 - 0%

Average - 10 - 62.5%

Above Average - 4 - 25%

Excellent - 1 - 6.25%

**Meals on wheels - 7 - 0.73%**

Poor - 3 - 42.86%

Below Average - 0 - 0%

Average - 4 - 57.14%

Above Average - 0 - 0%

Excellent - 0 - 0

Q53) Are you aware of the existence of the Constable Country Medical Practice Representative Group?

Answered by 977 People

Yes - 333 - 34.08%

No - 644 - 65.92%