**Village Facilities (Questions 46-53)**

Q46) How often do you use the following shops and services?

Answered by 989 People

**Baker - 860 - 86.96%**

Daily - 49 - 5.7%

Weekly - 255 - 29.65%

Monthly - 168 - 19.53%

Less frequently - 177 - 20.58%

Rarely - 211 - 24.53%

**Building Society - 646 - 65.32%**

Daily - 6 - 0.93%

Weekly - 57 - 8.82%

Monthly - 82 - 12.69%

Less frequently - 135 - 20.9%

Rarely - 366 - 56.66%

**Car Wash - 643 - 65.02%**

Daily - 5 - 0.78%

Weekly - 31 - 4.82%

Monthly - 144 - 22.4%

Less frequently - 158 - 24.57%

Rarely - 305 - 47.43%

**ATM Cash Dispenser - 846 - 85.54%**

Daily - 38 - 4.49%

Weekly - 359 - 42.43%

Monthly - 228 - 26.95%

Less frequently - 89 - 10.52%

Rarely - 132 - 15.6%

**Co-op Supermarket - 965 - 97.57%**

Daily - 247 - 25.6%

Weekly - 554 - 57.41%

Monthly - 97 - 10.05%

Less frequently - 44 - 4.56%

Rarely - 23 - 2.38%

**Garden Centre - 925 - 93.53%**

Daily - 7 - 0.76%

Weekly - 99 - 10.7%

Monthly - 376 - 40.65%

Less frequently - 319 - 34.49%

Rarely - 124 - 13.41%

**Greengrocer - 859 - 86.86%**

Daily - 30 - 3.49%

Weekly - 206 - 23.98%

Monthly - 189 - 22%

Less frequently - 204 - 23.75%

Rarely - 230 - 26.78%

**Hairdresser - 614 - 62.08%**

Daily - 0 - 0%

Weekly - 8 - 1.3%

Monthly - 105 - 17.1%

Less frequently - 108 - 17.59%

Rarely - 393 - 64.01%

**Harvest Moon Cafe - 677 - 68.45%**

Daily - 3 - 0.44%

Weekly - 21 - 3.1%

Monthly - 66 - 9.75%

Less frequently - 144 - 21.27%

Rarely - 443 - 65.44%

**Library - 759 - 76.74%**

Daily - 12 - 1.58%

Weekly - 102 - 13.44%

Monthly - 156 - 20.55%

Less frequently - 182 - 23.98%

Rarely - 307 - 40.45%

**Newsagent - 893 - 90.29%**

Daily - 159 - 17.81%

Weekly - 325 - 36.39%

Monthly - 172 - 19.26%

Less frequently - 140 - 15.68%

Rarely - 97 - 10.86%

**Petrol Filling Stations - 741 - 74.92%**

Daily - 12 - 1.62%

Weekly - 111 - 14.98%

Monthly - 115 - 15.52%

Less frequently - 150 - 20.24%

Rarely - 353 - 47.64%

**Post Office - 950 - 96.06%**

Daily - 49 - 5.16%

Weekly - 344 - 36.21%

Monthly - 348 - 36.63%

Less frequently - 154 - 16.21%

Rarely - 55 - 5.79%

**Take Away(s) - 769 - 77.76%**

Daily - 2 - 0.26%

Weekly - 48 - 6.24%

Monthly - 179 - 23.28%

Less frequently - 191 - 24.84%

Rarely - 349 - 45.38%

**White Horse PH - 633 - 64%**

Daily - 11 - 1.74%

Weekly - 41 - 6.48%

Monthly - 38 - 6%

Less frequently - 61 - 9.64%

Rarely - 482 - 76.15%

Q47) What are your views on the range of shopping facilities in Capel St Mary?

Answered by 1004 People

Good - 466 - 46.41%

Reasonable - 493 - 49.1%

Poor - 41 - 4.08%

No Opinion - 4 - 0.4%

Q48) If you usually shop in Capel St Mary is it because?

Answered by 979 People

You like to support local shops - 646 - 65.99%

You like the social contact - 213 - 21.76%

It saves time - 469 - 47.91%

It saves transport costs - 417 - 42.59%

You don’t have the transport - 56 - 5.72%

You need last minute items - 623 - 63.64%

You need ‘top up’ items - 601 - 61.39%

Other - 29 - 2.96%

**Comments**Late night shopping helps
Bargains
I love fresh bakery produce; bakery is Excellent
Usually is not a fair question
real bread
Very expensive
I like the convenience; no time wasting
Locally grown produce
Very convenient; like the fresh bread rolls
Great to have local shops and services - money savers
Someone does it for me
Being retired and owning a car I do not usually shop in Capel
My usual shopping is for the Saturday paper
Disaster if we lost the shops
Must keep shops
I shop in Capel because of all the things above
Cant get into pub not wheelchair friendly
Special offers
Special offers
Butcher
Convenience
I have health problems so prefer not to travel distances
Would se bakers if open longer hours
Friendly service, competitive prices
very convenient, good service, good prices

### Q49) What other shopping facilities would you like to have in the village?

Answered by 449 People

Butchers
Butchers
No room
Butcher
Perhaps a decent butcher.
Individual unique shops for clothing, shoes, accessories, hardware, homeward, gifts, etc.
Butcher
None
Quality butchers
butcher, chemist (without the pharmacy)
BUTCHER, ANOTHER FAST FOOD OUTLET, CHEMIST(not pharmacy),
Hardware/DIY/ironmongers
None
None
Butcher and fishmonger
Fish and chip shop
Nothing we have a good selection
Fish and chips
nothing
hardware shop
Good quality butcher
Beauty salon eg, nails etc
Butcher
None
hardware section
Hardware; butcher (we usd to have one!)
I do not yet have an opinion about this being new to the Village.
Would welcome a Butcher, Delicatessen, Fishmonger, and FairTrade or TearFund Cafe
NONE
Butcher
butcher
I am happy with what we have
Butcher
BUTCHERS BACK AGAIN
DIY. 2nd Hand shop (clothes and furniture)
indian takeaway
Butchers and a restaurant for evenings
Butchers
Butchers
An Estate agent
Butchers. Charity shop for community association trust funds
Butchers
Butcher
Butcher's, Fish & chip shop
Butcher
A nice restaurant
Delicatessen
Indian
Butcher
No other
butchers
Curry house
Fish and chip shop and a butchers
butchers
Perhaps more DIY in local stores - tried many years ago but didn't catch on
Butcher
Butchers
Indian Takeaway
Fish and chip shop
Can't think of any, reasonably well supplied with shopping facilities.
chemist
more pubs
Hardware; clothes
A DIY
Butcher
Butcher
Tan shop; small restaurant; fish & chip shop
A fish and chip shop
None, because any more would not be sustainable
butcher
N/A
N/A
N/A
Ironmongery type goods
Fish and chip shop Butcher
Fish and chip shop Butcher
Chemist
Woolshop
Masseur
Butcher
Fish & Chip Shop
A Chinese takeaway up to the standard of Lucky Star
Competition to the co-op as the co-op is so expensive
Competition to the co-op as the co-op is so expensive
None
A good fish and chip shop, fried and wet fish
Butchers & Fish & Chip shop
butcher
don't think capel can support any more
Butchers
Butchers
Butchers
Hardware, butcher, fishmonger (even if a mobile that pays a weekly visit)
Quality butchers, fish & chip shop or alternative takeaway
butchers
Butcher
Delicatessen
Indian Restaurant, Butcher
More pubs
A form of fast food shop i.e. burgers
Butcher
Butchers
Tesco
Butchers and fish and chip shop
DIY Store
chemist
Butcher
Permanant fish and chip shop
Butcher
Butchery
Fresh fish/butchers
Butchers
bank
Butcher
Shopping facilities very good.The style of the precinct is dated and could look better but the area is mainained and presented well as it is.
Hardware store.
There are adequate shops in the village.
no comment
Shop selling items regulalry used for home maintenance.
Small DIY shop, better supermarket with consistent stock programme and a chemist.
Chemist & a better supermarket
clothing, childrengifts, , 2nd hand 60/40 shop, hardware
None
BUTCHERS

Butchers
A better Chinese Restaurant
A better Chinese Restaurant
Butchers
Butchers
i would like a good quality butcher but I realise this wouldn't be sustainable as the large supermarkets are too competitive.Also good would be a shop of the same calibre as Partridges farm shop in Hadleigh.
butchers
bookmakers
butchers
A small iron monger/ DIY shop.
Fish and Chip shop
Butchers additional takeaway options
Butcher
Butcher
Hardware
Butcher & Fish Shop
A good quality butcher, I use Suffolk Food Hall at present
every day needs are met
None
Butcher
None
None
Hardware/Haberdashery; Gift shop with local crafts
Laundrette/dry cleaners
Quality Butcher/farm shop
charity shop
None
N/A
None
Collect+ parcel drop off point
Butchers
General Store
Butcher, Hardware, Chemist/Beauty/Health
Local butcher and artisan baker
Butchers
Butchers
Butchers
Toilets
Butcher
butcher
Regular fish supplier
i think we are well served
Fish and chip shop
butcher, chemist
Chemist
BUTCHERS
butchers
Butcher
Fish and chip shop / butchers
Butcher
?
butchers
Butcher
butchers/fish shop
butchers, fish mongers
no opinion
none we have enough choice and are close enough to Ipswich & Colchester
Fine as it is
Butchers
Butchers
Butcher or delicatessen
Butcher & Fish & Chip Shop/Fast Food
Indian take-away; Haberdashery
Butchers
Butcher & Fresh Fish Shop
None
A fish and chip shop
Local Butchers would be great but require local produce and local support.
Butcher
butcher, hardware store, good quality cafe/bistro, decent pub
Butcher and deli
Meat
Improved Co-op with more stock
Courier collection point in the coop
Butcher/extended Co-op
None
for the size of the village shops are about right at present
More banking facilities
Better quality take-aways
Butchers
Podiatry
Butcher
Curry take-away; fish shop take-away
Curry take-away; fish shop take-away
Butcher/extended Co-op
Gift shop
A Bank
Bank; Butchers
Butcher
Pretty happy with whats there
Butchers
Butchers
NONE
gym,
Primark
Fish & Chip Shop
Primark
Kebab shop
butchers
First class supermarket
Chemist selling wide range of goods; butchers; supermarket that caters for its customers, as does Budgens in East Bergholt
None.
None
Fish & Chip Shop
Restaurant evenings
Butcher clothes shop
Middle cost boutique for all ages
None, too many shop loses the Village concept
None, too many shop loses the Village concept
n/a
No Opinion
Needs a better pub
Would benefit with a good restaurant
A proper chemist; a butcher or fishmonger
A decent pub/restaurant
Butcher
A more comprehensive C0-op
Butchers
Hardware/Repair shop
A chip shop
Regular coffee shop/restaurant; take away - fish & chips etc
Butchers
Chemist
Chemist
Chemist
Hardware and Gents hairdresser
Chemist
Fish and chip shop
Butchers
Butchers
Butchers
None
None
REVAMP! Shopping centre curetly looks on par with Chantry (but then again Capel isn't exactly Dedham...); A PROPER PUB IS REQUIRED WITH BETTER CAR PARKING AND NO SPORTS! GET A BIT OF CLASS IN THE VILAGE!
Butchers
A proper pub
Indian take-away
I think we have what we need in the village.
I think we have what we need in the village.
Butchery
Butchers
High quality Butcher
Bank
BUTCHERS
Butchers
COFFEE SHOP, BUTCHERS
High class Butcher
Butcher
Butcher
None
Butcher
Butchers
Betting Shop
Evening Restaurant
Butchers
A Pound shop
butcher/fishmonger
Butcher
Butcher
Butchers
Hardware/DIY Store
Butchers
Wool shop; hardware/DIY Store
Improved quality - particularly the Co-Op - Very Poor when compared to say Budgens in East Bergholt
a better stocked co-op...very Poor range
Pharmacy & gift shop
pharmacy
Butcher
Hardware Store
Hardware Store
Butcher
Butchers
Butchers
Butchers
Indian take-away
Butcher & Fish Shop
Butcher
it would be nice to have a butchers again
it would be nice to have a butchers again
Butchers
Butcher
Delicatessen; better supermarket
Butcher
DIY Store
Coffe shop and Nandos
Butchers
coffee shop/cafe
Hardware store
Indian restaurant / take-away
Indian take-away; café & centrally located gift shop; delicatessen
Butcher's
Butcher's, Deli
None
DIY
None
butcher,idiantake away
charity shop for trust
butcher,, indian takeaway
butchers
butchers
generalhardware shop
betting shop
adequate as it is
adequate now
DIY
butchers
butcher
Butcher, Ironmonger
Butchers, DIY Shop
OK thanks
Bookies
Fish & Chip Shop
Indian Takeaway
Butchers
Pizza Takeaway
Butchers
Butchers
Different take-away facility
Butcher
Boot sales or antique fairs
DIY
Happy with facilities
DIY Hardware
Restaurent(s)
Indian take-away
None it's a village
DIY
Hardware
No opinion
Variety
Adequate
Fishmonger
Haberdashery fabrics / knitting etc.
None
More boutique shops
Butchers
Chemist shop
Butchers
A chip shop
We're pretty well-off for most things - and getting to town for larger or specialised items is fairly easy and not too faritems
Butcher
Better takeaway!
Better takeaway!
A Cafe
A Cafe
Butcher
Butcher
Butcher
None
Butchers and Deli
Butchers, Deli, Ironmongary & DIY
None
Butcher, Fishmonger
Clothes Shop
I am happy with what we have.
None
Butcher
chemist
Butcher, Fish purveyor
Hardware shop
Hardwear
Deli counter for ham, cheese, bacon etc
Butcher
bookshop, hardware shop
none
Good butcher
Butchers
Hardware shop
independent butcher
The local shops have basic needs for elderly
Haberdashery
DIY
small hardware store
MacDonalds
Tesco Metro
More pub choices
More pubs, kebeb shops, fish & chips, butcher
None
Fish and Chip Shop
Wet fish shop
Fish and Chip Shop
Speciality food, local produce, delicatessen
Butchers
More local products in existing shops
Fish & Chip shop. Pizza takeaway
Think we have enough shops
A charity shop to dispose of unwanted clothes and people could buy cheap clothes
Hardware
Mini Tesco's
Small mobile shop for groceries and small domestic items
None
None
None
a good fish and chip shop
commercial cafe in village centre
Fish and Chip shop
Bus Service Via Tesco
Hardware shop
Take away Pizza / Kebab
Do we need more?
D.I.Y.
Farm Shop
Chemist, Indian Takeaway, Butchers
Hardware
Butchers
Butcher
Butcher
Charity Shop
A better takeaway
Chemist
given the proximity to Ipswich there is no need for other facilities
Butchers.
We as a village are well provided for. All essential needs are met.
We as a village are well provided for. All essential needs are met.
We as a village are well provided for. All essential needs are met.
No
Butcher
Butcher
Butcher, Fishmonger
BUTCHER
Butchers
Tea shop/cafe
Delicatessen
Local Butcher
Local Butcher
diy hardware store

Q50) Have you used any of the following services which cover Capel St Mary in the last year?

Answered by 959 People

**Doctor - 934 - 97.39%**

Often - 335 - 35.87%

Occasionally - 433 - 46.36%

Rarely - 166 - 17.77%

**Nurse at surgery - 851 - 88.74%**

Often - 159 - 18.68%

Occasionally - 459 - 53.94%

Rarely - 233 - 27.38%

**Pharmacy at Surgery - 880 - 91.76%**

Often - 484 - 55%

Occasionally - 269 - 30.57%

Rarely - 127 - 14.43%

**District Nurse - 318 - 33.16%**

Often - 20 - 6.29%

Occasionally - 29 - 9.12%

Rarely - 269 - 84.59%

**Dentist - 540 - 56.31%**

Often - 129 - 23.89%

Occasionally - 267 - 49.44%

Rarely - 144 - 26.67%

**Midwife - 168 - 17.52%**

Often - 8 - 4.76%

Occasionally - 10 - 5.95%

Rarely - 150 - 89.29%

**Health Visitor - 171 - 17.83%**

Often - 6 - 3.51%

Occasionally - 17 - 9.94%

Rarely - 148 - 86.55%

**Home Carers - 163 - 17%**

Often - 11 - 6.75%

Occasionally - 3 - 1.84%

Rarely - 149 - 91.41%

**Ambulance for transport - 180 - 18.77%**

Often - 6 - 3.33%

Occasionally - 14 - 7.78%

Rarely - 160 - 88.89%

**Chiropodist - 185 - 19.29%**

Often - 12 - 6.49%

Occasionally - 19 - 10.27%

Rarely - 154 - 83.24%

**Physiotherapist - 214 - 22.31%**

Often - 4 - 1.87%

Occasionally - 45 - 21.03%

Rarely - 165 - 77.1%

**Loan of medical equipment - 168 - 17.52%**

Often - 8 - 4.76%

Occasionally - 10 - 5.95%

Rarely - 150 - 89.29%

**Meals on wheels - 152 - 15.85%**

Often - 1 - 0.66%

Occasionally - 2 - 1.32%

Rarely - 149 - 98.03%

Q51) How easy do you find it to get an appointment when you need one at the following services?

Answered by 961 People

**Doctor - 951 - 98.96%**

Very difficult - 428 - 45.01%

Sometimes difficult - 331 - 34.81%

It varies - 120 - 12.62%

Usually easy - 55 - 5.78%

Very easy - 17 - 1.79%

**Nurse at surgery - 782 - 81.37%**

Very difficult - 133 - 17.01%

Sometimes difficult - 260 - 33.25%

It varies - 191 - 24.42%

Usually easy - 177 - 22.63%

Very easy - 21 - 2.69%

**District Nurse - 74 - 7.7%**

Very difficult - 11 - 14.86%

Sometimes difficult - 11 - 14.86%

It varies - 25 - 33.78%

Usually easy - 19 - 25.68%

Very easy - 8 - 10.81%

**Dentist - 411 - 42.77%**

Very difficult - 11 - 2.68%

Sometimes difficult - 21 - 5.11%

It varies - 46 - 11.19%

Usually easy - 193 - 46.96%

Very easy - 140 - 34.06%

**Midwife - 23 - 2.39%**

Very difficult - 7 - 30.43%

Sometimes difficult - 0 - 0%

It varies - 6 - 26.09%

Usually easy - 8 - 34.78%

Very easy - 2 - 8.7%

**Health Visitor - 22 - 2.29%**

Very difficult - 3 - 13.64%

Sometimes difficult - 5 - 22.73%

It varies - 7 - 31.82%

Usually easy - 5 - 22.73%

Very easy - 2 - 9.09%

**Home Carers - 16 - 1.66%**

Very difficult - 4 - 25%

Sometimes difficult - 0 - 0%

It varies - 7 - 43.75%

Usually easy - 2 - 12.5%

Very easy - 3 - 18.75%

**Ambulance for transport - 33 - 3.43%**

Very difficult - 4 - 12.12%

Sometimes difficult - 4 - 12.12%

It varies - 11 - 33.33%

Usually easy - 8 - 24.24%

Very easy - 6 - 18.18%

**Chiropodist - 36 - 3.75%**

Very difficult - 5 - 13.89%

Sometimes difficult - 1 - 2.78%

It varies - 9 - 25%

Usually easy - 14 - 38.89%

Very easy - 7 - 19.44%

**Physiotherapist - 64 - 6.66%**

Very difficult - 6 - 9.38%

Sometimes difficult - 3 - 4.69%

It varies - 8 - 12.5%

Usually easy - 28 - 43.75%

Very easy - 19 - 29.69%

**Loan of medical equipment - 19 - 1.98%**

Very difficult - 4 - 21.05%

Sometimes difficult - 1 - 5.26%

It varies - 8 - 42.11%

Usually easy - 6 - 31.58%

Very easy - 0 - 0

Q52) In general, how satisfied are you with the following services?

Answered by 962 People

**Doctor - 951 - 98.96%**

Poor - 205 - 21.6%

Below Average - 184 - 19.39%

Average - 392 - 41.31%

Above Average - 134 - 14.12%

Excellent - 34 - 3.58%

**Nurse at surgery - 798 - 82.95%**

Poor - 54 - 6.77%

Below Average - 55 - 6.89%

Average - 375 - 46.99%

Above Average - 226 - 28.32%

Excellent - 88 - 11.03%

**Pharmacy at Surgery - 785 - 81.6%**

Poor - 14 - 1.78%

Below Average - 20 - 2.55%

Average - 257 - 32.74%

Above Average - 267 - 34.01%

Excellent - 227 - 28.92%

**District Nurse - 57 - 5.93%**

Poor - 4 - 7.02%

Below Average - 1 - 1.75%

Average - 22 - 38.6%

Above Average - 16 - 28.07%

Excellent - 14 - 24.56%

**Dentist - 393 - 40.85%**

Poor - 7 - 1.78%

Below Average - 4 - 1.02%

Average - 83 - 21.12%

Above Average - 163 - 41.48%

Excellent - 136 - 34.61%

**Midwife - 20 - 2.08%**

Poor - 1 - 5%

Below Average - 3 - 15%

Average - 9 - 45%

Above Average - 5 - 25%

Excellent - 2 - 10%

**Health Visitor - 21 - 2.18%**

Poor - 1 - 4.76%

Below Average - 2 - 9.52%

Average - 13 - 61.9%

Above Average - 3 - 14.29%

Excellent - 2 - 9.52%

**Home Carers - 13 - 1.35%**

Poor - 3 - 23.08%

Below Average - 0 - 0%

Average - 5 - 38.46%

Above Average - 2 - 15.38%

Excellent - 3 - 23.08%

**Ambulance for transport - 30 - 3.12%**

Poor - 2 - 6.67%

Below Average - 2 - 6.67%

Average - 17 - 56.67%

Above Average - 1 - 3.33%

Excellent - 8 - 26.67%

**Chiropodist - 28 - 2.91%**

Poor - 2 - 7.14%

Below Average - 0 - 0%

Average - 10 - 35.71%

Above Average - 6 - 21.43%

Excellent - 10 - 35.71%

**Physiotherapist - 58 - 6.03%**

Poor - 2 - 3.45%

Below Average - 4 - 6.9%

Average - 10 - 17.24%

Above Average - 23 - 39.66%

Excellent - 19 - 32.76%

**Loan of medical equipment - 16 - 1.66%**

Poor - 1 - 6.25%

Below Average - 0 - 0%

Average - 10 - 62.5%

Above Average - 4 - 25%

Excellent - 1 - 6.25%

**Meals on wheels - 7 - 0.73%**

Poor - 3 - 42.86%

Below Average - 0 - 0%

Average - 4 - 57.14%

Above Average - 0 - 0%

Excellent - 0 - 0

Q53) Are you aware of the existence of the Constable Country Medical Practice Representative Group?

Answered by 977 People

Yes - 333 - 34.08%

No - 644 - 65.92%